

Winter 2011. INSIDE THIS ISSUE: Recipes, Stories, CommUnity UPDATES!

The Days are getting Longer Again!

WOW this winter sure started out with a bang. We hope everyone had a Merry Christmas and a relaxing time with your loved ones during this special time of year. And with Christmas comes a New Year, so don't forget to make those New Year Resolutions! At Quest, we are continually striving to improve on all that we do and we will be the first to admit that we are always learning. But when it is all said and done we hope we have continued to improve your Communities and made life a little better for you. We look forward to a great year and glad you all are a part of it.

Jerry

"Adding to your communities!"

2010 was a busy year for us at Quest but thankfully it was not the major jobs that we have had to contend with in prior years. We just had to replace the water pump in Prairie Meadow 1 which left those residents out of water for a day. I want to thank those affected for your patience while we replaced the pump. We should be good for another 15 or 20 years!

Most of our repairs in 2010 were fixing the homes. We are not seeing the high vacancies we were in most of your communities over the past 3 years or so and we are seeing a stronger demand for affordable housing this year. Our goal is to fill the remaining homes with great people like yourselves AND bring in more homes to fill the vacant homes sites. Repairs are an ongoing reality not only fixing the homes but also what is called capital repairs like infrastructure (water/sewer lines, roads, septic beds etc.). As with any successful business we have to balance what we invest in these different areas. We are planning for more beautification projects in 2011 so if you have ideas for us please let us know at the office or put a bug in your manager's ear. Together we will make 2011 the best ever!

Peggy Honeck

Customer Relations

We have had many new neighbors move into our communities. Please take time to welcome them as you pass by. As you know, we moved our office to 1220 N. 6th St. in Wausau in July. Our new phone number is 715-845-7100 for those of you that did not receive the notice.

We are all suffering from this financial crisis that has hit our nation. I am simply asking if this is causing financial stress on payments owed to us, that you keep in constant updated communication with me and we can get through this. I have listed phone numbers below that you can reach me at the office or at my home at any time or leave a message on these numbers and I will get back to you. A letter in the mail is always welcomed also. Upon making payment arrangements, it is of utmost importance to keep the agreements you make to avoid any further legal proceedings the company may have to take for collections. But as always, a good communication bond is much more reliable and appreciated.

Make all

Payments to:

Quest Development

P.O. Box 1453

Wausau, WI 54402

Please feel free to call Peggy with any questions at Office hours:

9:00 am to 2:00 pm 715-845-7100 Or:

Evenings and weekends:

715-693-2605 (Edgewood Country Estates Community). Due to new banking hours, I have to leave the office by 2:30 pm and so all money received that day must be in by 2:00pm.

Larry and I would also like to remind all that your first call for maintenance issues should always be to your Park manager and then to Larry. If the issue is a financial matter, then contact Peggy. We would like all tenants and managers to refrain from calling Lisa and Jerry for issues, as their day is full with important upper management duties. Larry and I will then receive calls from managers and tenants and take care of what we can, and make that one call to Lisa and Jerry to consult.

Larry Honeck

Maintenance/Field Manager

Most of you have probably heard that all homes need to have **CO2 detectors** in them. We try our best to make sure all of our rentals have them but if we missed your home please call me so we can have one installed. Another issue we find is that people pull the batteries out and don't replace them in the **smoke detectors**. Please, for your own safety, replace the batteries in all smoke detectors and now CO2 detectors at least once a year even if they are not beeping indicating low battery. It is the renters responsibility to make sure these detectors always have good batteries. **Furnace filters** also need to be replaced regularly. If you are renting one of our homes and need help the first time getting the right filter or have questions on installing them just give me a call. Clean filters can really help keep you furnace working properly.

So you may ask how can I make sure my water lines are good to go? We send a reminder out every fall to check your heat tape and if everyone did that and replaced it, if it was bad, you can almost guarantee you wouldn't have a problem. Of course if you use a good quality heat tape you will get better longevity. I use the foam tubing style insulating wrap and run a band of electrical tape around it every foot or so to keep it from coming off or spreading open. **PLEASE DO NOT touch the water line** while it is connected to our service at the ground. I tell people this all the time and they still do it anyway. This can be very costly to you if you break our service. Better to have me disconnect it first so you can work on it and then call me to reconnect it when you are ready to go. If I break it the company pays for it. We have taken some steps to help avoid this from happening.

Now I can't believe I have to say this but

CLEAN UP AFTER YOUR DOGS!

Contractors, WPS, customers and myself are stepping in it so from now on if we see you are not taking care of your pets we will know you don't want them and the pet WILL have to go, period.

Unregistered vehicles are not allowed in the community. If your car is going to be unregistered for a short period of time let you manager know.

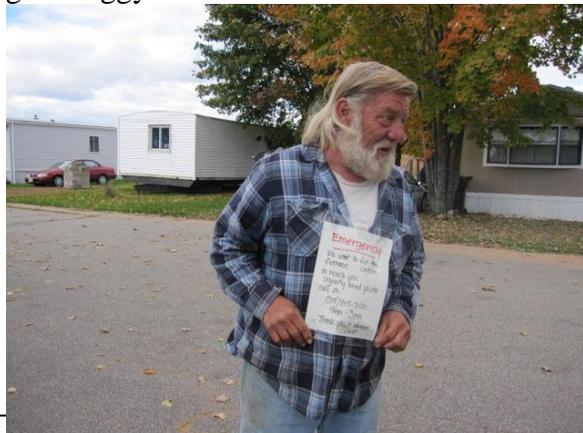
It is winter now so we don't have issues with **kids running through others yards** but I want to mention it now so that it isn't a problem once it gets warm again. We do get calls in the office that some kids playing in the streets and even in the play areas are too young to be walking around unsupervised. Please watch over your children to keep them safe. At times we are all in a hurry, jump in our car and back out of our driveway. This is an accident waiting to happen if your young children are playing without supervision.

And as summer gets closer many residents want to **trim trees**. PLEASE call me first. I want to make sure it is one that Quest wants trimmed AND I don't want anyone to have a accident where a tree or limb falls on someone or something.

Grass cutting is not a problem with most of you but I want to point out that if it doesn't get cut we will cut it and charge a \$25.00 fee per occurrence.

Common areas and those communities that have a firepit need to keep it clean. Out of respect for the other residents please clean up your things when you are done. And DO NOT drive on the grass not only in the common areas but also in your yard.

As a courtesy to others please limits the time you let you car run in your driveway to warm up. This is really just common sense and we do cover this and more in your "Park Rules". If you need another copy of the Park Rules give Peggy a call at the office.



New online for Quest Homes and Quest MH Communities! Watch this VIDEO! Share it with others!
www.YouTube.com/watch?v=jkqfizjv0Q4
PLEASE GIVE US YOUR FEEDBACK!

SNOW PLOWING

Can you believe my 4-wheel drive went out on my truck just before the 1st big snowstorm! Thanks to Joe and Michele, managers in Sunshine Estates. They were able to get a relative in to clear the roads until I got my truck fixed. Snow plowing can be a touchy issue. I have been plowing Sunshine Estates and Edgewood for years so I know the complaints many people have. Some of them I can help with and others are impossible to solve. I talk with the other managers and contractors, to come up with solutions, but let me tell you it is impossible to please everyone so I and the other managers do our best. One of the biggest complaints is that we plow snow in your driveways. If you ask anyone in the city or out of town if the plow comes back and cleans out their driveway they'll say are you crazy, of course not. One possibility is to find someone in your community who would like to shovel for you for a few bucks. Kids usually love to make a little money. Maybe your manager can help put the shoveler and shovelee together.

I think I have mentioned this in the past but as a courtesy I'd like to say it again. That is we have a never-ending workload. I have 10 communities to take care of. I do work hard to get to everyone who has a problem in 48 hours unless it is something that can wait. Please be patient and don't hesitate to call a second time if you think I may have forgotten about you.

Here is the last but not least thing on snow plowing. PLEASE move your vehicles off the roadway so we can plow BEFORE we get to your community to plow. Again it is the same in town, if you park on the street during or after a snow, they will plow you in.

Managers Thoughts: We have Community Picnics to show our appreciation to all of you! By attending you can enjoy good food and conversation PLUS it affords you the opportunity to express your concerns and ideas. As managers we encourage constructive criticism. Our GOAL is to make Your community better for all of YOU ☺

Inspirational Saying:

When one door of happiness closes, another opens, but often we look so long at the closed door that we do not see the one that has been opened for us. **Helen Keller**

*****RECIPE*****

MANDARIN ORANGE CAKE

You Will Need:

2 cups all-purpose flour
2 cups sugar
2 large eggs
1 tsp. baking soda
2 tsps. vanilla extract
2 c. mandarin oranges drained
1 tsp. salt

Directions:

-Preheat oven to 375° F.
-Mix all ingredients together. Bake for 35 minutes at 375 degrees.
-When done, use a fork and pull cake back from sides of pan, then pour on the following topping:
Topping-1 ½ cup brown sugar, 6 Tbsps. Butter, 5 Tbsps milk, ½ tsp. salt. Bring to boil, spoon over cake while cake is really hot.



Amazing simplicity but AMAZING TASTE!

Lisa Hoganson

Sales and Marketing Manager

New Revamped Website

We have revamped our website to encompass new & exciting things! We have added links to a variety of websites that we hope will be helpful to you as well as prospective residents coming to our area from all over the country. Some of these include Medford Countryside Homes Dealership if you are looking to **upgrade your home**, and CoVantage Credit Union which is one of a few financial institutions who offer **manufactured home loans**, finally points of interest related to our Geographical Area here in central Wisconsin. We also added **Facebook** to our site where we have cataloged many **pictures of YOU** at community events, out having fun and even showing off some of the awesome talents of some of you! You can see issues of past & present newsletters that you can share with friends who may be interested in moving to your community. **Applying for housing** with Quest has never been easier with our Registration Form EZ application online. We now feature video home tours in addition to exterior/interior pictures of the available homes. Take some time to visit the site www.questhomesusa.com and we welcome your feedback or suggestions.

Property Hotline 715 574-8004

Featured Home For Sale

Edgewood Country Estates #13, 3 bdrm 2 bath 16X80, Master Bedroom-Bath & Walk-In Closet, New carpet, some designer paint!



Helpful Hints For Winter

Keep your headlights clear with car wax! Just wipe ordinary car wax on your headlights. It contains special water repellents that will prevent that messy mixture from accumulating on your lights - lasts 6 weeks.

Squeak-proof your wipers with rubbing alcohol! Wipe the wipers with a cloth saturated with rubbing alcohol or ammonia. This one trick can make badly streaking & squeaking wipers change to near perfect silence & clarity.

Ice-proof your windows with vinegar! Frost on it's way? Just fill a spray bottle with three parts vinegar to one part water & spritz it on all your windows at night. In the morning, they'll be clear of icy mess. Vinegar contains acetic acid, which raises the melting point of water---preventing water from freezing!

Prevent car doors from freezing shut with cooking spray! Spritz cooking oil on the rubber seals around car doors & rub it in with a paper towel. The cooking spray prevents water from melting into the rubber

Fog-proof your windshield with shaving cream! Spray some shaving cream on the inside of your windshield & wipe it off with paper towels. Shaving cream has many of the same ingredients found in commercial defoggers.

De-ice your lock in seconds with hand sanitizer! Just put some hand sanitizer gel on the key & the lock & the problems solved!

Welcome Corner

At Quest Development, Inc. we are always excited to welcome new residents in to our communities. We hope everyone takes the time to say "hello" and offer a helping hand when necessary as moving can be stressful.

Working together, we can make Quest Homes and your CommUnities better and better!
